



# Quick User Guide

Grandstream DP710 & 15



## Using the handset



Hold the Power Button to turn hand-set ON/OFF.

To end a call, press or place the handset in the base or the charger unit.

## Place a call & Answer a calls



Press "Speaker" Button to start a call. After you hear the dial tone, input the remote party's number.

After finishing dialing, wait for 4 seconds or press # to dial the number directly.

Press "Speaker" Button to pick up the call.

Use the "Speaker" Button to switch between the handset and speaker while you are in the call.

## Mute



Press soft key to switch off the microphone during a call. You can now talk freely without the other party hearing you.

Press again to switch on the microphone.

## Blind Transfer

Press "Recall" button on the handset to hold the current call. After you hear the dial tone, dial \*87 plus transfer target number, and then press # (or wait for 4 seconds). Call will be disconnected after transfer is finished.

## Announce Transfer



Press "Recall" button on the handset to hold the current call.

After you hear the dial tone, dial the transfer target number, and then press # (or wait for 4 seconds).

After your transfer target answers, you can simply hang up your call to finish the transfer.

If your target does not answer the call, you can press "Recall" button to resume the original call.

## Three-Way Conference Call



To Initiate a Conference Call press "Recall" button on the handset to hold the current call.

After you hear the dial tone, input the third party's number and dial out.

If the third party answers, then press "Recall" button to bring both parties into the conference.

If the third party does not answer the call, you can press "Recall" button to resume the original call.

If "Recall" button is pressed during conference, the third party will be dropped out.

## Call Hold/Resume



Pressing the "Recall" button during a call will place it on hold. Pressing the "Recall" button again will resume conversation.

## History



### OUTGOING CALL HISTORY

On idle screen, press "UP" button to retrieve the most recent outgoing call entries. If you want to call again, highlight the entry by "UP" button / "DOWN" Button and press "Speaker" Button to dial out.



### INCOMING CALL HISTORY

On idle screen, press "UP" button to retrieve the most recent incoming call entry. If you want to make a call back, you can toggle between the entries by "UP" button / "DOWN" Button and press "Speaker" Button to dial out.

## 911 Emergency Service Alert

This Phone is VoIP enable.

911 Emergency services may not be available from this phone during power outages and other disruptions in broadband services. When calling 911 from this phone, confirm phone number and address of the location where you are with the emergency service operator. If your present location is different from the registered address, your 911 call will be routed, but not to the nearest emergency service location